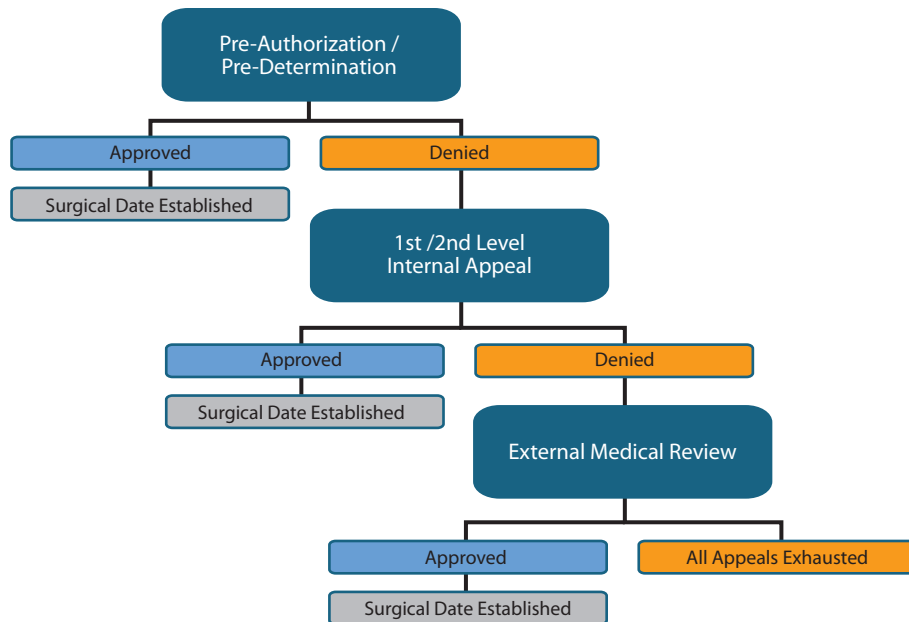




## Authorization Assistance Program

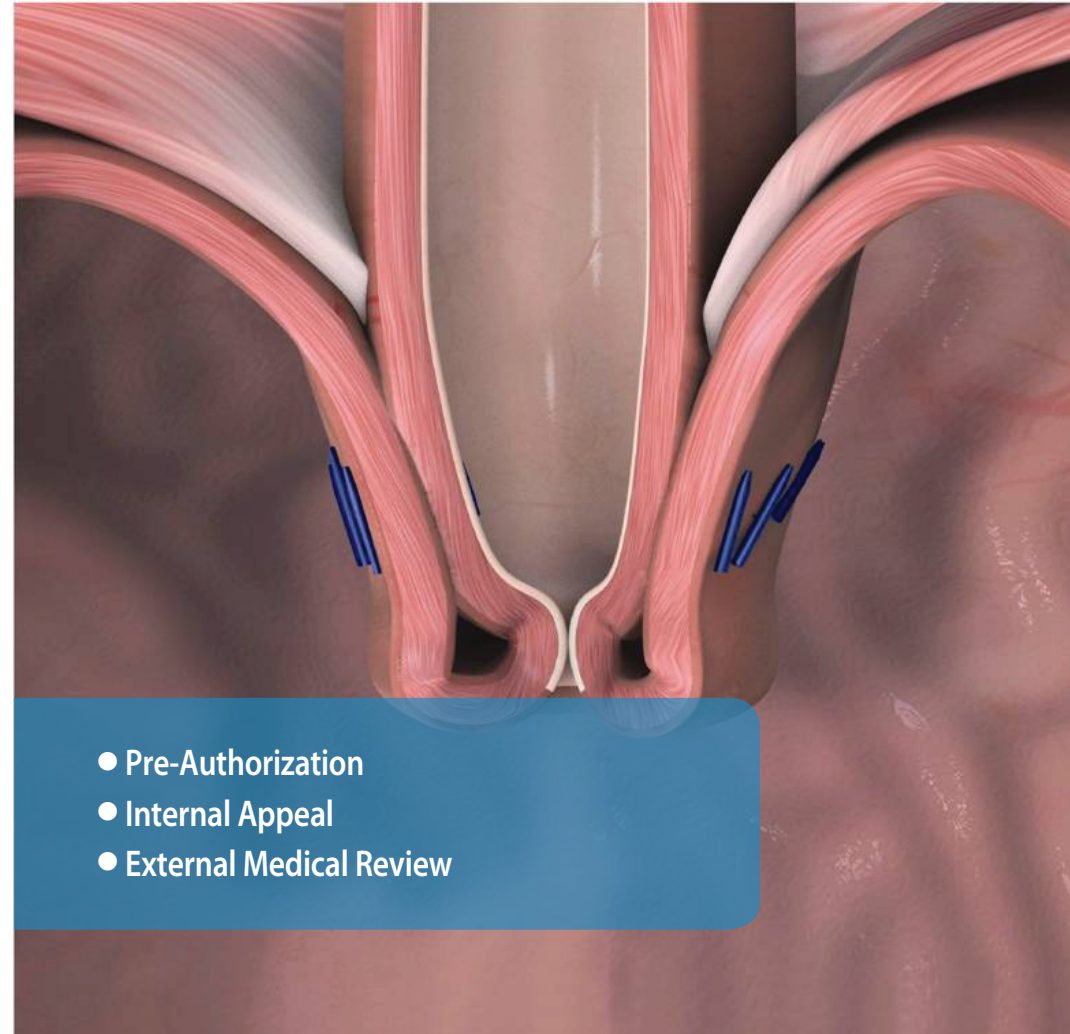
### Authorization Assistance Process Flow:



 EndoGastric Solutions®  
www.endogastricsolutions.com

Authorization Assistance Contact:

Tel: 425.307.9224  
Fax: 425.491.7407



- Pre-Authorization
- Internal Appeal
- External Medical Review



EndoGastric Solutions (EGS) has a dedicated team of specialists available to help you and your GERD patients communicate the value of transoral incisionless fundoplication (TIF) to key decision makers at your third party payers. The goal of the team at EGS is to help your practice gain authorization and reimbursement. This process familiarizes payers with the TIF procedure and, over time, works to expand medical policy coverage.

EGS offers two levels of service:

- **Consultative Services:** EGS provides the tools and training that enables practices to complete their own pre-determinations
- **Support Services:** EGS works in partnership with the practice to execute pre-determinations and all levels of internal and external appeal

Support Services involve the following:

### Pre-Authorization including Pre-Determination:

- 1 EGS offers a full service Authorization Assistance Program for TIF, which includes launching a pre-authorization and pre-determination request. This process ensures the payer reviews the patient's medical necessity and individual health benefits prior to surgery.

### Internal Appeal:

- 2 If a pre-authorization is denied, our goals as a certification team are to get the patient through all levels of internal appeal as quickly as possible and to communicate concisely with all stakeholders involved in the process. Our practice advocates will assist by providing individualized appeal letters, proactive payer follow-up and support, as well as talking points for peer review.

### External Medical Review:

- 3 EGS supports the practice and patient through an external medical review by providing process guidance to the patient, talking points for review and a medical literature archive.

At EGS, we are dedicated to advancing surgical intervention for the treatment of GERD. Together, we can educate payers on the limitations associated with open and laparoscopic surgery and help them better understand the benefits of an incisionless approach to fundoplication. We stand ready to assist you and help your patients gain access to the most appropriate therapy.

## EGS Authorization Assistance Process

### TIF Candidate is Identified by Physician



### Pre-Authorization / Pre-Determination

- Practice notifies EGS Authorization Assistance Program that appropriately selected patient has been identified for TIF
  - EGS submits for pre-determination of services on behalf of the practice, submitting all necessary documentation demonstrating medical necessity
  - If pre-determination is accepted, EGS communicates pertinent details to practice
- Please allow 14 days for pre-authorization process to conclude*



### First Level Appeal

- If pre-authorization is denied, practice faxes initial denial letter to EGS
  - EGS initiates all necessary documentation to support the first level of appeal, which includes a potential peer-to-peer case review
- Please allow 30 days to receive response as outlined by health plan*



### Second Level Appeal

- If letter of denial from first level appeal is received, practice faxes second level denial letter to EGS
  - EGS initiates second level appeal
- Please allow 30–45 days for this process to conclude*



### External Medical Review

- If all internal appeals are exhausted, the practice faxes the denial letter to EGS and contacts the patient to ascertain whether an external appeal is desired
  - The patient contacts EGS to receive guidance on the process and tools to launch an external medical review
- Please allow 30 days for a decision to be reached*